



## KENYA INDUSTRIAL RESEARCH AND DEVELOPMENT INSTITUTE

Our Ref: IRDI/5H/36

Date: 30<sup>TH</sup> JULY, 2024

TO WHOM IT MAY CONCERN

**RE: AMOS OTIENO**

The above referenced person was on Industrial Attachment in our organization from 02<sup>ND</sup> MAY, 2024 to 26<sup>TH</sup> JULY, 2024. He was attached to our Information and Communication Technology Centre (ICTC).

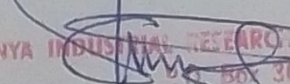
His attachment with us not only enabled him to put his theoretical skills to practice but also exposed him to modern IT facilities.

His tasks included: -

1. Help desk support in troubleshooting systems and components.
2. Networking activities i.e. crimping Ethernet cables, network and internet setting configuration.
3. Incubation projects orientation.
4. Installing drivers and configuring printers, LCD projector on PCs and other computer devices.
5. Operating systems installation.
6. PC routine in-house maintenance.

In the course of his duty, he proved to be very obedient and hardworking. He was punctual and of exemplary conduct. He proved himself to be a team player capable of working with minimal supervision.

We wish him well in his future endeavours.

  
KENYA INDUSTRIAL RESEARCH AND DEVELOPMENT INSTITUTE  
P.O. Box 30650, NAIROBI

**WILLIAM ARWA**  
**FOR: DIRECTOR GENERAL**